



ORGANIZATIONAL DASHBOARD

Objectives	Activities	Deadline	% Complete	Owner(s)	KPI (Key Performance Indicators)
IMPACT: Operate as a data-driven organization, utilizing research and insights in driving continuous improvement and deliberate growth	+Collect data & review via Continuous Quality Improvement (CQI) meetings	10.31.20	50%	Director of Programs	+Ongoing monitoring from baseline data for continuous improvement +Development of dashboard for each program focused on measurements that matter +Gaps in data are identified and resolved
	+Institute an opportunity assessment to guide program decisions so expansion and execution of services are mission-focused and seamless	08.31.20	100%	Mgt Team	+Opportunity assessment is used 90% of time to decide on official go/no-go decision +Staff report on survey that growth is managed properly

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GOVERNANCE: Cultivate a board who is active, serve as ambassadors, and are accountable to organizational goals	+Provide board experiences to engage board	Ongoing	25%	CEO/Mkt Chair	Offer at least 1 board experience a quarter with 55% attendance Share mission moments at 80% of board meetings Board reports greater comfort with storytelling
	+Adopt formal board commitments & use governance committee for training and accountability	08.31.20	75%	CEO/Gov Chair	75% of board members attend meetings 80% actively serve on a committee 90% participate in at least one event 100% make a financial contribution to organization