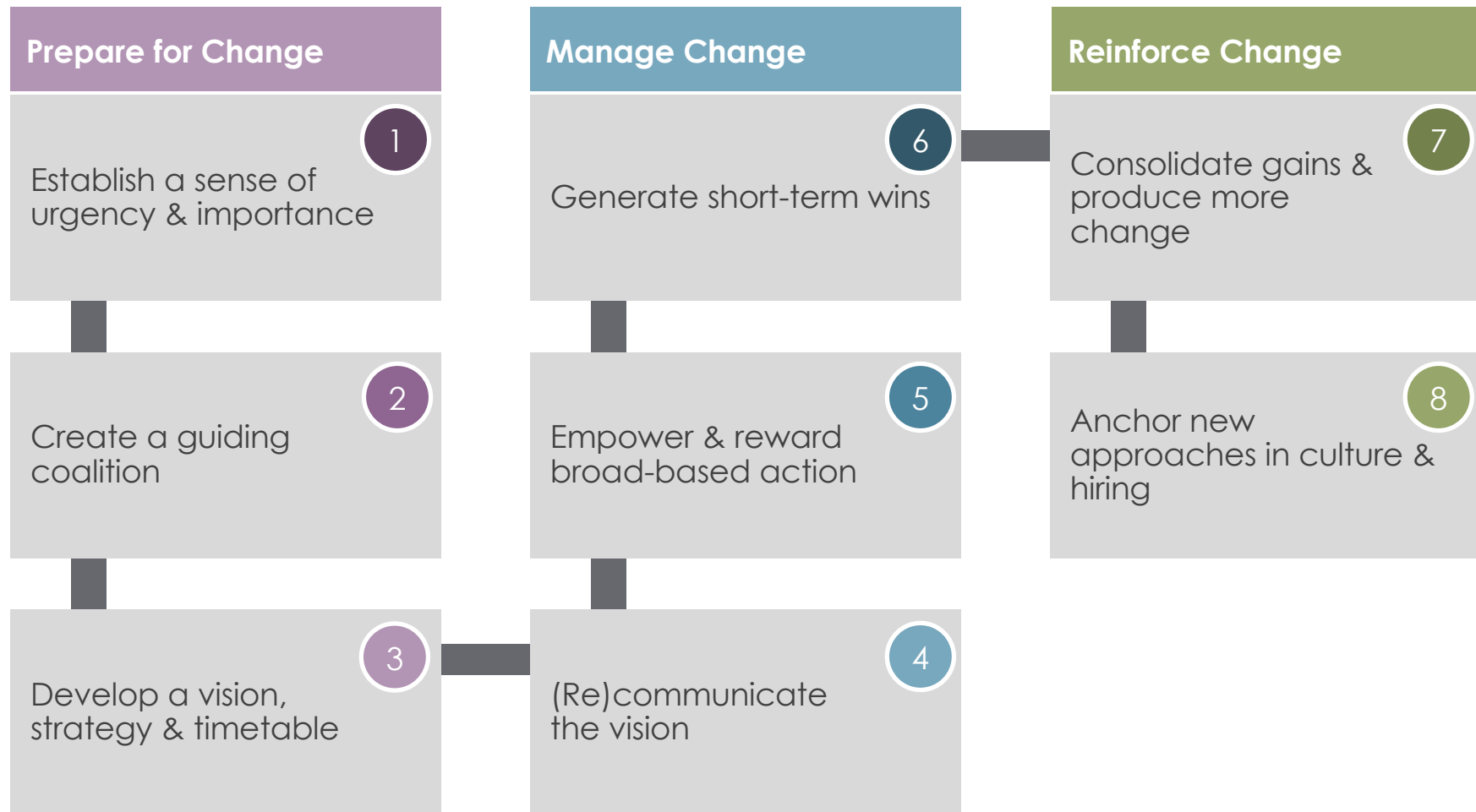


# Steps to Change Management



Modified from John Kotter; *Leading Change*; 2012